



# ADP Workforce Now® Benefits

Experience Benefits with benefits for you and your people

The Benefit Administration is my favorite ADP tool! ADP allows you to manage all aspects of benefits from open enrollment to new hires to life events seamlessly. ADP sends notifications to employees when it is time to enroll in benefits. ADP then collects all of the benefit information used to complete ACA compliance.

**Rachel Kalas,**  
Human Resources Director,  
Allen Industries, Inc.

People are your organization's most important asset and managing and retaining talent is no easy task, especially these days. Employee expectations continue to rise and offering benefits can help you attract and retain top talent.

Research shows that employees **who use health benefits are 3.5 times more like to value their company**, so offering benefits can provide organizations like yours with a strong return on investment — when done properly. The benefits experience also lets you make an impact during moments that matter, such as during onboarding, open enrollment or even a life event. And creating exceptional experiences is no longer a priority — **it's become an imperative** for many organizations.

Your key to success is having time-saving technology that does the heavy lifting for you to enable your HR team — yet it must be intuitive and convenient for your people. The next generation of ADP Workforce Now Benefits can give your team time back to focus on strategic initiatives and help amp up the employee experience.

## Benefits



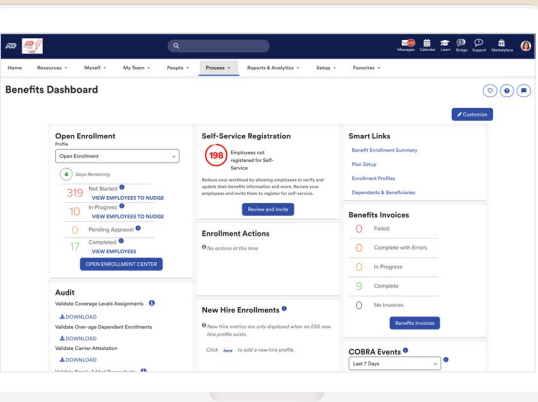
### Benefits administration

- Save time with an actionable dashboard that highlights notifications and key tasks
- Enable employees to enroll during open enrollment or a life change either online or right from their mobile device — anytime, anywhere
- Respond to employee requests — through an outsourced contact center of benefits specialists
- Drive awareness and utilization — with specialized services to design and distribute benefits communications



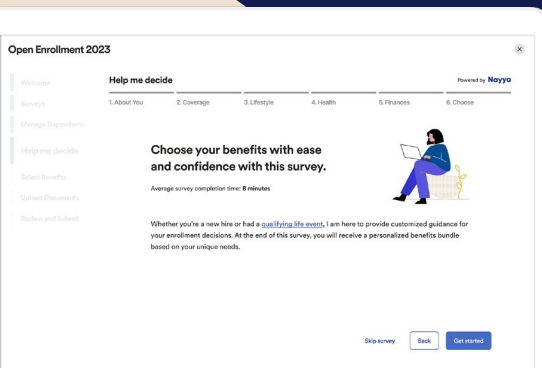
### Decision support for your people

- Personalize enrollment using an intuitive, guided experience that uses an individual's preferences and history to create a tailored, best-fit recommendation
- Provide a bundled recommendation — going beyond Health and Welfare — of all the benefits available, including voluntary benefits and savings and retirement
- Give employees confidence in their benefit decisions and potentially identify savings opportunities



We are very impressed with benefits. The benefits module does an incredible job tracking insurance for each of our employees. It's easy to use and calculates the biweekly deduction for you. It makes life as a payroll manager much easier.

**Brendan Corrigan**  
Accounts Payable/Payroll,  
St. Ignatius School



## Carrier Connections and invoicing tools

- Reduce time-consuming manual input by sharing plan, enrollment, and EOI data with carriers via EDI or with API\* integration that offers real-time, secure data exchange
- Eliminate plan set up — carrier sets up the plan digitally for you to view and approve\*\*
- Pre-populate EOI forms, so they are available and accurate\*\*
- Deliver a better benefits experience for your people — 83 percent of applicants received an instant coverage decision from their carrier requiring EOI\*\*
- Identify billing discrepancies on the carrier list bill to potentially save time and money
- Reconcile carrier invoices with ease to ensure that you are paying the correct amount for your employee enrollments

\* Contact your ADP Representative for the list of supported carriers.

\*\*Based on API integration with carrier.



## Open Enrollment Specialist\*

- Count on your dedicated Open Enrollment Specialist who is knowledgeable about your Carrier's products and can be your single point-of-contact for portfolio wide escalations
- Get the support you need with plan and eligibility set up, workflow reviews and even implement best practices
- Use live chat for Benefits help that is just a click away

\* Additional fees may apply for ADP's Open Enrollment Center support.



## Reporting, insights, and analytics

- Access pre-defined reports, such as eligibility status, employee and dependent enrollments, benefit plan summary, and much more
- Use the comparison reporting tool to analyze benefits report data to identify changes, additions, and/or deletions over time or simply and easily run a custom report
- View trends in employer costs, enrollment preferences, and enrolled coverages
- Measure system utilization, employee engagement, and effectiveness of benefit enrollment

## Regulatory compliance

- Rely on ADP to prepare and process your Affordable Care Act (ACA) filings
- Keep pace with changing ACA and IRS regulation changes that can impact your organization with access to ADP's informative webinars and resources
- Count on ADP to help mail forms to employees quickly and take the burden off your team — or even make them available via self-service